The Problem Report Form

**Problem Report:** #13 **Date:** 17/04/13

**Reporter:** Shane Kelliher **Release:** #1 **Version:** #1

**Program:** Farm Finance Manager

**Configuration: Dell Inspircon/Windows 7**

**Report Type:** #1 **Severity:** #2 **Attachments:**

**1-Coding error 1-Fatal** fig 12.1 report 12

**2-Design Issues 2-Serious**

**3-Suggestions 3-Minor**

**4-Documentation**

**5-Query**

**Problem Summary:**

Checking for updates does not work when there is no active internet connection

**Can you reproduce the problem?**Yes

**Problems and how to reproduce it:**If there is no active internet connection the dropdown button located at Help> Check for Updates simply does nothing at all.

**Suggested Fix (optional):**Provide the user with some feedback stating that the problem occurs because there is no active internet connection available.

**Signed:** Shane Kelliher **Date:** 17/04/2013